

# MANAIA'S RULES AND CONDITIONS OF USE



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## LA PLAYA

WELCOME! THANK YOU FOR CHOOSING US,

IT IS GRATIFYING FOR US TO BE A PART OF YOUR DAY.

**YOU ARE ENTERING AN ECOLOGICAL SANCTUARY THAT CAN ONLY FLOURISH WITH YOUR COOPERATION. HELP US PROTECT OUR ECOSYSTEM.**

Your entry to our facilities is an implicit acceptance of the rules for environmental protection and healthy coexistence:

### 1. SCHEDULE:

- Please respect the established schedule. Check the seasonal schedule on the website: [valledelossenderos.com](http://valledelossenderos.com)

### 2. RESERVATIONS:

- To uphold COVID-19 preventive measures and to ensure your comfort at La Playa, reservations should be made in advance.
- To guarantee your reservation during weekends, we suggest that you make a deposit of 50% of the total amount of your reservation.

### 3. WATER CARE:

**VERY IMPORTANT NOTE!** TO CONTINUE OFFERING THIS BEAUTIFUL NATURAL SANCTUARY, IT IS OF VITAL IMPORTANCE THAT THE WATER IS KEPT CLEAN, FREE OF CHEMICALS AND IN COMPLIANCE WITH THE HEALTH DEPARTMENT, SO WE NEED YOUR COLLABORATION. TRACES OF OILS, URINE OR FECAL MATTER (DIAPERS) WOULD BE CAUSE FOR IMMEDIATE CLOSURE OF THE FACILITY.

### How can you contribute to pool care?

- To avoid damage to the ecosystem only **biodegradable lotions** are allowed.
- To avoid problems with our pumping and mechanical filtration system, **sandy feet** should be washed with the floor showers at the entrance of the pool.
- When swimming, **avoid contact with the aquatic plants on the edges of the pool**, as they are very delicate and an essential part of the natural filtration system.
- Food and beverages are not allowed **inside the pools**.
- Please **do not feed the fish**. They eat certain bacteria and mosquito larvae.

### USE OF ANY OF THE POOLS OR LAKES IS AT YOUR OWN RISK

#### 4. PLAYA CLUB MANAIA:

- This area is reserved for the tranquility of our adult guest. The beautiful Family Area of Manaia are reserved for families with children, call to make your reservations. Limited occupancy.

#### 5. NATURAL POOL:

- The natural pool has a depth of more than 2 meters in certain areas. Avoid accessing it if you do not know how to swim.
- Access to the natural pool is for **12 years old and over**.
- To preserve the tranquility of the space, please refrain from excessive splashing or dive bombs.

#### 6. JACUZZI:

- Access to the jacuzzi is for **adults and teenagers**, always respecting the peace and tranquility of the jacuzzi area.
- To respect the COVID-19 safety distance measures, maximum of 4 persons in the jacuzzi at any time.

#### 7. THE FAMILY AREA:

- Access to the children's pool is for children **under 12 years old and their parents or guardian**.
- The **maximum number of children** allowed per day for the kids' pool is **7 children**. Without a reservation, **access is not assured**.
- Children must be **accompanied by an adult at all times**.

## 8. PETS:

- For hygienic reasons, pets are **not allowed on the sand or grass areas**. Please keep them on the hard surfaces.
- Pets must **remain on their leashes** at all times.

## 9. FOOD AND BEVERAGES:

- Sal Y Canto restaurant offers its food services to visitors at the Playa. No outside food or beverage is allowed.

## 10. TOBACCO PRODUCTS AND DRUGS:

- The use or consumption of any type of **drug(s) or illegal substance is prohibited**.
- We strive to have smoke-free outdoor and indoor areas. We have a specific area for smoking located 50 meters away.

## 11. ACTIVITIES AND GAMES:

- It is necessary to leave an **identification** card as collateral in order to be issued the board games, paddles, bicycles or any object that we lend you. You will receive your I.D. once you turn in any object lent in the same condition as it was received.
- Please take **care of the objects** we lend you, everything Manaia offers is for you and all clients to enjoy.
- Only **minors accompanied by an adult** shall be issued board games, paddles, bicycles or any other activity item.
- So that other people waiting can also have a turn, please use issued items in a timely manner. If you are not using the items from the activities and games, please **RETURN THEM TO THE CONTAINER**.

PADDLE BOARDING AND BIKING ARE AT YOUR OWN RISK. AVOID PADDLE BOARDING IF YOU CAN'T SWIM.

**Users who do not abide by the regulations may be asked to leave the premises without a refund.**